

itam maturity assessment



How effective is your IT governance?

the challenge

Without an effective ITAM governance framework your organisation could be experiencing significantly higher software and cloud costs and increased business risk. A mature ITAM practice that aligns people, process and technology through robust process and policy, allows IT to modernise its software and cloud estate to meet increasing business demands. The software lifecycle is critical on this and following the assets progression from "Request" to "Retire" allows organisations to effectively manage the changes in asset status throughout its life.

Mature ITAM operations allow IT to optimise their software and cloud spend, avoid unnecessary expenditure and mitigate risks that include compliance and security threats. This enhanced visibility supports data based decision making, accurate planning and predictable budgeting, that supports real transformation.

the service

Our service helps you to understand the effectiveness of your current software and cloud governance, how you are managing these assets through people, processes and technology. Our holistic approach includes a stakeholder workshop and a detailed review of your data sources, current tooling, people, process and policy and reporting.

The outcome will be a detailed gap analysis that benchmarks your operational maturity against best practice, together with a prioritised set of recommendations and actions to mitigate any serious issues identified. Our recommendations are detailed in a report and through an executive presentation, they form a long term roadmap that will improve your ITAM maturity and operational governance, providing clear milestones that enable you to track progress against the plan.

service benefits

- Visibility of maturity level
- Drive maturity & outcomes
- Eliminate process & policy gaps
- Develop team skills & capabilities
- Build trustworthy data

key service deliverables

Service includes stakeholder workshop reviewing challenges, governance and desired state

Maturity questionnaire reviews current SAM/ITAM data, tooling, capabilities and framework

Analysis on software assets, licensing, entitlements, utilisation and compliance data

Review of current ITAM/SAM processes, policy and governance

Audit existing ITAM/SAM team to review skills, knowledge and capability

Review current vendor management processes and capabilities in IT/procurement

related services

- 1 ITAM Advisory
- 2 FinOps Maturity Assessment
- 3 Dynamic SAM Service
- 4 ITAM Managed Service

why work with synyega

Our team of ITAM experts have many years of experience and certified in both ITAM and FinOps, we help to promote best practice and are active members of the FinOps Foundation and ITAM Forum. We empower clients to discover, optimise & manage their software & cloud investments through our multi award-winning services, we have helped our clients to save or avoid over £1bln in costs to date.